

How an Authorized User sets up refund by ach (direct deposit)

- After signing in to your authorized user account you will be re-directed to the page below.
- Select the manage refunds button indicated by the yellow arrow.



Español



Customer Service

[Home](#) [My Profile](#) [Financial Accounts](#)



Signed in as



Hello Authorized User



Payment Plan & Billing

[View Details](#)

Student Name ID: P1000XXXX

Account Balance

\$120.00 [Transaction Details](#)

[Make A Payment](#)

[View Last Statement](#)



Refunds

Student Name ID: P1000XXXX

[Manage Refunds](#)



Authorized User



studentaccounts@owu.edu



[Register to receive text services on your mobile phone.](#)

[Have another activity you want to link?](#)

- Enter a cell phone number
- Select the communication type you would like
- Note: you do not have to select to receive refund notifications but you do have to allow the identity text for the code to proceed
- Select save



Manage Mobile Alerts

Mobile Enrollment

Confirm Your Identity By Text



Receive Refund Notification By Text



10 Digit US Phone Number*

I certify that I am the subscriber to the provided US cellular or other US wireless number. To stay informed and receive the best service, I authorize Nelnet Campus Commerce and its representatives and agents to contact me regarding my account at any current and future numbers that I provide for my cellular telephone or other wireless device using automatic dialing systems, artificial or pre-recorded messages, and/or SMS text messages. I understand that standard message and data rates may be charged by my service provider(s).

To opt out of text services and receive email notifications only, please select Save only to proceed.



Save

Cancel

- When the page below appears enter the 5-digit code received via text messaging
- Click submit



Authentication

Confirming your identity enhances the security of your account by using a secondary device to verify your identity. This prevents anyone but you from accessing your account, even if they know your password.

Please enter code sent via text.

Authorization Code



Submit

Cancel

- Select your refund method
- If you select direct deposit it will prompt you for your routing and account number (please have them handy)
- If you select paper check a check will be mailed to you
- (checks may come in plain envelopes)



Enroll in Refunds

Step 2 of 2: Select your refund method

Refunds will be disbursed via the selected method at the time the request is received and processed. If a refund method is not selected, refunds will be delivered to you via first class mail in the form of a paper check, to the address on record with your institution.

<input type="radio"/>	Bank Account (Direct Deposit) USA Bank Account Only	Funds should be received 1-2 business days from processed date
<input type="radio"/>	Paper Check	Funds should be received 3-14 business days from processed date

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LIVE HELP